Dormitory FAQ

- 1. Does METU have a dormitory? Yes, we have two contracted accommodation partners from whom we rent places for international students.
- 2. How many such dormitories does METU have? 2, Nova Inn and the CEU Residence Center
- 3. Where are they located, how much does a month cost and what services are there? Everything in detail can be found on the official website: <u>https://www.metropolitan.hu/dormitory-accommodation</u>
- 4. Are there any pictures of the dormitories? Yes, at the bottom of the previously linked website, in the gallery
- 5. Is there internet access in the dorm? Yes, each dormitory has unlimited WIFI.
- 6. Can I smoke in the dorm? No!
- 7. I like one of the dormitories, what's next? How can I book? Please write an via the SIC form: <u>https://www.metropolitan.hu/ask-sic</u> (choose the dormitory option) and one of our colleague will contact and inform you about further steps, which can all be done online.
- 8. What are these steps? You will receive an email from us. In this email you will find an online dormitory google form. With the help of this you have to choose the most suitable dormitory and room for you, based on the information found on the website. Once you have done this, we will send you a simple pay link that will allow you to pay the deposit (750 EUR) and a full monthly fee for the room of your choice.
- 9. What is simple pay? This is an online payment system that allows you to pay by credit card. This way we can avoid high bank charges.
- 10. What is the deposit? The deposit acts as a safeguard should the tenant cause any damage to the property or does not take the accommodation for the time period laid down in the Lease Agreement or does not fulfill his/her obligations set out in the Lease Agreement in any other way. This payment is fully refundable upon check-out as long as there have been no damages to the property.
- 11. I've already paid the deposit with the tuition fee, do I need to pay it again? No.
- 12. Why do I have to pay online, can't I give the money to the landlord? If you are already in Hungary, you can do so, but only after you have agreed in advance with us about the terms.
- 13. I paid everything, what's next? You can discuss it with us by email. eg arrival time, documents, other.
- 14. I need a lease for my visa, can I get it? Yes, once we have recieved your payments. However, the final acceptance letter is enough for the visa application as proof of accommodation. If your consulate needs other documents, please notify us.
- 15. My visa is late and I won't be able to arrive on time, so do I have to pay the monthly fee? Yes. Once you book the accommodation, the METU will rent it out for you, from February 1st / September 1st. Whether or not you arrive on time, the place is reserved for you.
- 16. Can I cancel my dorm reservation and get my money back? Yes of course. Cancellation deadline per semester: August 31 / January 31. If you miss this deadline, you will not be able to get your deposit back.
- 17. Why not? Because the METU will rent the place you pre-booked from February 1st / September 1st. If you cancel after the deadline, the university will have to pay a penalty. This penalty is covered by the deposit.
- 18. I see, but what about the first month's fee? You can refund it even after the deadline.
- 19. I would like to move out after a month because I don't like the dorm, will I get my deposit back? No.
- 20. I don't think that's fair, why can't I have it back? Because you are signing a fixed-term contract, if you move out before the expiry date of the contract, you will not be able to get your deposit back. This is clearly described in the lease agreement, which you will be able to read before you sign.

- 21. I want to review this contract, is it possible? Of course, write to us.
- 22. Do I sign the dormitory lease agreement with the university? No. The dormitories are only contracted partners of the METU, but not the property of the METU. This means that each student contracts individually with the landlord of the dormitory.
- 23. Does this mean that if there is any conflict between me and the dormitory then I can't turn to the METU for help? Of course, we will do everything we can to help you solve the problem that arises between you, as this is in our common interest. On the other hand, if this debate is diverted to a legal path then the university cannot provide further assistance.
- 24. Who will be my roommate? What if I don't get along with him/her, can I change my room? If there is such a problem, we will solve it together with the landlord as soon as possible, but this requires patience and cooperation from everyone. A solution can be a room change or a roommate change.
- 25. What else do I need to know before I move in? The dormitory is not a private apartment, many international students live together from different social, cultural and religious backgrounds. You have to respect others and in return they will respect you too. The dormitory also has policies that apply to everyone, and there are no exceptions. Live and let live! If you only come to Budapest for partying and you think only the losers go to sleep before 2 in the morning, please do not choose the dormitory!