CEU Residence Center FAQ

- 1. Is there a kitchen? Yes, there is a shared kitchen that everyone cleans after themselves.
- 2. Is there a fridge in my room? No, but can be requested for a fee, info on the website.
- 3. Is there a separate toilet and bathroom for each room? Yes.
- 4. Do I get a towel in the dorm? Towels not, but bed linen and covers yes.
- 5. Is housekeeping included? Yes, room cleaning is done in every room once every two weeks, but you can let the reception know if you have any problems with this.
- 6. Is there really a swimming pool and a gym in this dorm? Yes and these can be used by residents free of charge. There are other services provided by CEU dorm, you can find more info on our dorm website.
- 7. Is parking free? No, ask the reception via <u>dormreception@ceu.edu</u> for the exact parking fee.
- 8. Is it true that a washer/dryer can only be used for money? Yes, a token (costs 300 HUF) is needed for these machines.
- 9. Where can I buy this token? At the reception.
- 10. How long is the reception open and do they speak English? They are open 24/7 and speak English.
- 11. How can I pay? Currently only by card, but later also in cash and the rental fee can be payed also by bank transfer using this link: <u>https://dormipayments.ceu.edu/</u>
- 12. Can't I transfer additional monthly fees to the university or pay with simple pay? No, the university only handles the first monthly fee and the deposit. After that, everything has to be paid directly to the landlord.
- 13. Do I have to pay anything in addition to the rent? No, the monthly fee includes all costs.
- 14. How do I get my deposit back? By transfer to the bank account number you provided no later than 10 days after your departure.